



UK & Ireland

CSR July 14 - June 15 Measures & Targets

Our measures and targets are spread across four themes, encompassing what's important to us and where we can add value.

Focus	FY 14/15 target and commitments	FY13/14 Achieved	FY 14/15 Target	FY14/15 Targets Met	Final FY2014/15 Achievement
Community Engagement Giving something back	Increase donations to charities, lead by the company and involving our employees, by 10%	£4,749	£5,224	Met	£21,551 donated to 46 different charities
	Increase the number of hours spent on community related activities including Employee Volunteering Time (in hours) by 10%	25 Hours	28 Hours	Met	A total of 395.5 educational linked voluntary hours have been logged.
	Increase the number of apprentices by 10%	18	20	Met	36 apprentices across the Portakabin Group.
Service Excellence Trading with Integrity	Increase Customer Service Interview Score	9.2	9.3	Met	Final score of 9.3 achieved
	UK employees to attend customer service excellence workshop	New KPI	35%	Met	35% of employees attended the workshop
Sustainability Environmentally Responsible	Waste- all sites to be reporting via SmartWaste	18	36	n/a*	*Due to the changes with Shepherd Group Smartwaste initiative will not be taken forward by Portakabin Group.
	Water - Zero reportable incidents to the Environmental Agency	0	0	Met	No reportable incidents.
	Travel - Reduce carbon, per £M turnover by 2%	n/a	2%	Met	Carbon per £M turnover has reduced by 23.75%
	Timber/materials - increase the level of sustainable timber sources	91.50%	92%	Met	93% of timber is now sourced from sustainable sources.
Engaged Employees Responsible Employer	Reduce our Accident Frequency Rate (AFR)	0.29	0.25	Met	Final figure is 0.23
	Increase or maintain current employee engagement score	76.5%	n/a*		*The employment engagement score is calculated from a survey which is sent out every 18 months. The survey has not fallen into this reporting period.